The San Ramon Valley Fire Protection District conducts Annual Fire and Life Safety Inspections at Restaurants located throughout the District. SRVFPD Fire and Life Safety Inspectors wear an official uniform, with a badge and have photo identification. SRVFPD Inspectors are hearing reports from restaurant owners about high-pressure sales tactics and deceptive methods by vendors to hire them to conduct service on their commercial fire extinguishers, hoods and/or fixed extinguishing systems.

Examples include:

- Vendor claims they are authorized to close the restaurant if not allowed to do an inspection of the restaurant’s fire protection systems and make repairs, as necessary.
- Vendor shows up at restaurant, without an appointment. Vendor informs restaurant staff that service is due and if he is not allowed to complete the service, he will file a report with the SRVFPD to document non-compliance.

We want your restaurant to be successful. We want your employees and guests to be safe. We want the fire and life safety features in your commercial kitchen, to work effectively, in the event of a fire.

- No person shall service, charge, or test any portable fire extinguisher without a certificate of registration issued by the State Fire Marshal; renewed annually.
- No licensee shall conduct his/her licensed business or solicit business under a name other than a name or names which appear on his/her license.
- The State Fire Marshal issues brand-specific certifications, i.e. Ansul certification means the vendor can only work on Ansul systems, not Buckeye systems, and so on...
- Certification by the State Fire Marshal does not mean the vendor is a Licensed Contractor.
- All contracting jobs that cost more than $500.00 in labor and materials, require a Licensed Contractor; C-16 License.
- Vehicle Marking: A Licensed Contractor shall display the business name, license number and business phone number on each side of their service vehicle.
- To find out if a vendor is a Licensed Contractor visit: http://www.cslb.ca.gov
- For more information contact the SRVFPD Fire and Life Safety Division at (925) 838-6600 and ask to speak with a Fire and Life Safety Inspector.