This Plan is Dedicated to the Memory of
Tim Hennessy
Contra Costa County Sheriff's Communications.
His expertise and commitment in developing the Plan
were invaluable
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Multi-Casualty Incident Plan Scope

The Contra Costa County Multi-Casualty Incident Plan was developed by a multi-disciplinary task force of personnel responsible for various aspects of the emergency response to a multi-casualty incident. The Plan is a component of the Contra Costa County Emergency Medical Services Agency System Plan and as such covers the response to all incidents described in the Plan that occur within the Contra Costa Operational Area.

Multi-Casualty Incident Plan Objectives

1. Establish a common organization, management, and communications structure for the coordination of emergency response to a multi-casualty incident.

2. Establish methods of triage and transportation that will provide the best medical outcome possible for the greatest number of casualties.

3. Establish pre-defined responsibilities of all entities with key roles in achieving successful implementation of the plan.

4. The Plan will be drilled regularly, and reviewed annually and following significant activations of the Plan as directed by the EMS Director.

Multi-Casualty Incident Operational Concepts

1. Incident organization will be based on the principles and practices of the National Incident Management System (NIMS), including the use of the Incident Command System (ICS).

   a. The organizational structure will expand and contract as the dynamics of the incident warrant.

   b. Requests for resources from the incident will be ordered utilizing the Incident Command System and single point ordering.

   c. Incident information will be transferred between organizational elements and between the field and supporting communications centers in a timely fashion.

2. First responders will utilize the Simple Triage and Rapid Transport (START) method of triage.

3. First responders should not delay in sending patients to hospitals based on the concept that all receiving hospitals must prepare to accept 2 immediate and 4 delayed patients; however, they should take into consideration patients either
self-transporting or being delivered by other means to nearby facilities. First responders should utilize out-of-county hospitals when appropriate. They should also consider the fact that if this is an infrastructure event, some hospitals may be offline due to damage.

4. As of the 2006 draft of this Plan, there is not a single, integrated solution to address the interoperability needs of police, fire and EMS agencies operating on disparate radio systems during the first 45-60 minutes of an incident. Therefore, it is essential that the law enforcement employee tasked with leading the law enforcement efforts at the scene of the incident and the fire service employee tasked with leading the fire service efforts at the scene of the incident establish Unified Command as soon as possible, and maintain face-to-face communications until interoperable radio communications becomes available at the scene of the incident.

Multi-Casualty Incident Operational Policies

Authority and Scope

1. The MCI Plan may be initiated on the authority of:
   a. The Incident Commander – whether a fire officer, law enforcement officer or ambulance crew leader;
   b. A supervisor from Sheriff’s Communications Center;
   c. A supervisor from Contra Costa Regional Fire Communications Center;
   d. Director of Contra Costa County Emergency Medical Services Agency, or designee; or
   e. On-call Health Officer.

2. The Sheriff’s Communications Center, as the Emergency Medical Services Operational Area Communications Center (EMSOACC), will be responsible for initiating implementation of the Plan.

3. All requests for initiation should include the following information, if available (do not allow incomplete information to delay initiation):
   a. Multi-Casualty Incident Tier
   b. Type of incident
   c. Location and best access routes
   d. Known “immediate need” resources, including ambulances
   e. Approximate number of injured
   f. Types of injuries
   g. Whether any hazardous material is involved or potentially involved
4. Authority for escalation to a higher tier MCI, de-escalation to a lower tier MCI and deactivation of the MCI component of the incident will rest with the Incident Commander with consultation from the Health Officer and/or EMS Agency staff whenever practical.

5. When in doubt regarding the appropriate MCI tier, the Incident Commander should consider the higher tier for incidents that may still be evolving. For incidents where there is no further significant medical threat and where most or all of the injuries are relatively minor, the Incident Commander may consider the lower MCI tier.

**Incident Command and Control**

6. Command and incident management authority will be established under unified command with the jurisdictional law enforcement agency, the jurisdictional fire agency, and other entities as appropriate.

7. Regardless of which discipline establishes initial Incident Command, the ICS protocols of naming the incident, announcing the Incident Command Post location and the Staging Area for incoming units will be followed. This information will be immediately relayed by the communications center receiving it from the incident commander to the communications center of the other responding discipline.

8. Incident operations will be established by the jurisdictional fire agency with a Deputy Operations Section Chief position assumed by the jurisdictional law enforcement agency.

9. Positions within the incident command structure will be assigned based on qualifications.

10. The Incident Commander or Air Operations Branch Director shall specify a Helispot for EMS helicopters. Until the helispot has been determined, incoming helicopters will stage at the closest available airport.

**Resource Ordering**

11. The Incident Commander of a multi-casualty incident will request additional resources utilizing their normal procedures. EMS resources and supply requests received by other communications centers shall be directed to the EMSOACC.

12. Whenever possible, mutual aid ambulances will be dispatched directly to the Ambulance Staging Area of the incident and not used for zone coverage.
Medical Transportation Management

13. Destination information and hospital availability, including out-of-county receiving hospital availability, will be exchanged between the Incident and the EMSOACC.

14. Emergency ambulance zone providers shall be responsible for maintaining coverage in their emergency response area. Should a zone provider have insufficient ambulances available to maintain that coverage, they shall notify the EMSOACC and request the number of ambulances needed for zone coverage.

15. When there are a limited number of available ambulances for the magnitude of the incident, patients with minor injuries may be transported by other (non-ambulance) means.

16. Ambulances transporting patients from Tier 2 and Tier 3 MCIs shall not communicate with the receiving hospital. As time and workload permits, information received from the Transportation Group Supervisor/Unit Leader regarding the nature and extent of injuries on board an ambulance may be relayed by the EMSOACC to the receiving hospital.

17. A Patient Care Report is to be made out on each casualty transported if it can be accomplished taking into consideration the situation and the resources. PCRs on patients who refuse transport shall be included if possible. During Tier 3 incidents, the EMS Branch Director, or designee, is authorized to suspend standard PCR protocol and direct that triage tags be used as the minimal level documentation of field assessment and treatment.

18. All EMS helicopters assigned to a MCI are required to communicate their response to the Sheriff’s Communications Center on XCC EMS1.
## Tier Definitions

<table>
<thead>
<tr>
<th>Tier Zero Multi-Casualty Incident</th>
<th>Tier One Multi-Casualty Incident</th>
<th>Tier Two Multi-Casualty Incident</th>
<th>Tier Three Multi-Casualty Incident</th>
</tr>
</thead>
<tbody>
<tr>
<td>Official notification of an incident that has the potential to result in an activation of the plan at a higher tier, even when the number of known victims is zero. Activation at this tier is required for a Community Warning System Level II incident or any receiving hospital Emergency Department closure or evacuation (not diversion or trauma bypass).</td>
<td>An incident involving 6-10 patients when the scene is contained and the number of patients is not expected to rise significantly.</td>
<td>An incident involving more than 10 patients <strong>OR</strong> an incident involving less than 10 patients when there is a substantial chance that the number of patients may rise. EMS Transportation Resource Ordering processed by EMSOACC.</td>
<td>Any incident involving more than 50 patients; any incident involving mass casualties, or a reasonable expectation of mass casualties. EMS Transportation Resource Ordering processed by EMSOACC.</td>
</tr>
</tbody>
</table>

## Examples

<table>
<thead>
<tr>
<th>Tier Zero Multi-Casualty Incident</th>
<th>Tier One Multi-Casualty Incident</th>
<th>Tier Two Multi-Casualty Incident</th>
<th>Tier Three Multi-Casualty Incident</th>
</tr>
</thead>
<tbody>
<tr>
<td>Report of an active shooter incident where the number of victims is not known or cannot be confirmed; passenger aircraft attempting emergency landing at Buchanan Field; actual or potential significant hazardous materials incident, including transportation incidents.</td>
<td>Multi-vehicle traffic collision; multiple shooting victims at a contained scene and no ongoing active shooter threat.</td>
<td>Petrochemical incident involving a dispersal cloud moving over populated area; passenger train derailment; an active shooter incident with an uncontained scene.</td>
<td>Actual or suspected WMD incident; significant explosion in or around occupied commercial or multi-unit residential structure or any significant explosion in a heavily populated area. Large-scale evacuation of a hospital or skilled nursing facility.</td>
</tr>
</tbody>
</table>
## Hospital Responsibilities

<table>
<thead>
<tr>
<th>Tier Zero Multi-Casualty Incident</th>
<th>Tier One Multi-Casualty Incident</th>
<th>Tier Two Multi-Casualty Incident</th>
<th>Tier Three Multi-Casualty Incident</th>
</tr>
</thead>
</table>
| Make internal notifications and institute appropriate ED procedures as per facility protocol. Respond to ED capacity poll from EMSOACC, *if initiated.* | Immediately prepare to accept 2 critical patients and 4 delayed patients. Assess ability to handle additional patients and respond to ED capacity poll from EMSOACC.  
*Note: Diversion status does not apply during Tier 1, 2 or 3 Multi-Casualty Incidents.* | Immediately prepare to accept 2 critical patients and 4 delayed patients. Assess ability to handle additional patients and respond to ED capacity poll from EMSOACC.  
*Note: Diversion status does not apply during Tier 1, 2 or 3 Multi-Casualty Incidents.* | Immediately prepare to accept 2 critical patients and 4 delayed patients. Assess ability to handle additional patients and respond to ED capacity poll from EMSOACC. Conduct damage assessment and report results to EMSOACC/EMS, if necessary. Activate facility disaster plan, if necessary.  
*Note: Diversion status does not apply during Tier 1, 2 or 3 Multi-Casualty Incidents.* |
## EMS Agency Responsibilities

<table>
<thead>
<tr>
<th>Tier Zero Multi-Casualty Incident</th>
<th>Tier One Multi-Casualty Incident</th>
<th>Tier Two Multi-Casualty Incident</th>
<th>Tier Three Multi-Casualty Incident</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monitor incident</td>
<td>All Tier Zero responsibilities</td>
<td>All Tier One responsibilities</td>
<td>All Tier Two responsibilities</td>
</tr>
<tr>
<td>Consider activation of the EMS Operations Center if the incident has potential for escalation.</td>
<td>Create entry in Health Services Incident Response Information System (IRIS) and post updates as needed</td>
<td>Staff at outside meetings contact office to determine need for additional personnel</td>
<td>Activate the Health Services DOC</td>
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<tr>
<td></td>
<td></td>
<td>Respond staff to Sheriff’s Communications to assist with patient distribution and hospital notification</td>
<td></td>
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<td></td>
<td></td>
<td>Contact surrounding hospitals/specialty centers to determine availability</td>
<td></td>
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<td></td>
<td></td>
<td>Notify neighboring EMS Agencies if incident may impact their county</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>Provide ongoing updates to hospitals on status of incident</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>If applicable, provide updates on nature of exposure and recommended treatments</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>Consider activation of the Health Services DOC</td>
<td></td>
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</tbody>
</table>
**Emergency Ambulance Zone Provider Responsibilities**

<table>
<thead>
<tr>
<th>Tier Zero Multi-Casualty Incident</th>
<th>Tier One Multi-Casualty Incident</th>
<th>Tier Two Multi-Casualty Incident</th>
<th>Tier Three Multi-Casualty Incident</th>
</tr>
</thead>
<tbody>
<tr>
<td>Notification of Comm Center</td>
<td>All Tier Zero responsibilities</td>
<td>All Tier One responsibilities</td>
<td>All Tier Two responsibilities</td>
</tr>
<tr>
<td>Notification of all on-duty</td>
<td>Additional supervisor responds</td>
<td>Additional notifications of</td>
<td></td>
</tr>
<tr>
<td>administration</td>
<td>as per organization’s policy</td>
<td>administration personnel</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Notification of management</td>
<td>as per organization’s policy</td>
<td></td>
</tr>
<tr>
<td></td>
<td>personnel as per organization’s</td>
<td>Consider recall of employees</td>
<td></td>
</tr>
<tr>
<td></td>
<td>policy</td>
<td>to staff additional units</td>
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<td></td>
<td></td>
<td>Notify EMSOACC if additional</td>
<td></td>
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<td></td>
<td></td>
<td>resources are needed to fulfill</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>zone responsibilities</td>
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</tr>
</tbody>
</table>

**Permitted Non-Emergency Ambulance Provider Responsibilities**

<table>
<thead>
<tr>
<th>Tier Zero Multi-Casualty Incident</th>
<th>Tier One Multi-Casualty Incident</th>
<th>Tier Two Multi-Casualty Incident</th>
<th>Tier Three Multi-Casualty Incident</th>
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</thead>
<tbody>
<tr>
<td>None</td>
<td>None</td>
<td>Assess capability to respond to</td>
<td>Assess capability to respond to</td>
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<tr>
<td></td>
<td></td>
<td>requests from EMSOACC or EMS</td>
<td>requests from EMSOACC or EMS</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Agency</td>
<td>Agency</td>
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<tr>
<td></td>
<td></td>
<td>Respond to incident only when</td>
<td>Respond to incident only when</td>
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<tr>
<td></td>
<td></td>
<td>requested</td>
<td>requested</td>
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</table>
# EMS Helicopter Provider Responsibilities

<table>
<thead>
<tr>
<th>Tier Zero Multi-Casualty Incident</th>
<th>Tier One Multi-Casualty Incident</th>
<th>Tier Two Multi-Casualty Incident</th>
<th>Tier Three Multi-Casualty Incident</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monitor incident</td>
<td>All Tier Zero tasks</td>
<td>All Tier One responsibilities</td>
<td>All Tier Two responsibilities</td>
</tr>
<tr>
<td>Provide aircraft availability</td>
<td>Cancel non-emergency flight</td>
<td>Ascertain availability of EMS</td>
<td>Initiate internal disaster</td>
</tr>
<tr>
<td>information if requested</td>
<td>activity</td>
<td>aircraft in other counties if</td>
<td>plans for extended operations</td>
</tr>
<tr>
<td></td>
<td>Respond only when requested</td>
<td>requested by EMSOACC</td>
<td>Consider recall of personnel to</td>
</tr>
<tr>
<td></td>
<td>Prepare to stage at closest</td>
<td>Prepare to assist EMSOACC in</td>
<td>support air medical operations</td>
</tr>
<tr>
<td></td>
<td>airport or location designated</td>
<td>requesting and coordinating</td>
<td>and to staff additional aircraft</td>
</tr>
<tr>
<td></td>
<td>by the Incident</td>
<td>helicopters from other counties</td>
<td></td>
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<tr>
<td></td>
<td>Notify EMSOACC when responding</td>
<td>Facilitate declaration of</td>
<td></td>
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<tr>
<td></td>
<td>Ascertain status of hospitals</td>
<td>restricted airspace if directed</td>
<td></td>
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<tr>
<td></td>
<td>outside of Contra Costa County</td>
<td>by IC or Op Area Law Enforcement</td>
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<tr>
<td></td>
<td>Maintain air-to-air contact</td>
<td>Coordinator</td>
<td></td>
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<tr>
<td></td>
<td>with all aircraft responding to</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>the MCI</td>
<td></td>
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<tr>
<td></td>
<td>Contact Helispot Manager on</td>
<td></td>
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<tr>
<td></td>
<td>assigned air-to-ground frequency</td>
<td></td>
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<tr>
<td></td>
<td>Coordinate patient destination</td>
<td></td>
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<tr>
<td></td>
<td>with Incident personnel</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Notify EMSOACC of patient</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>destination</td>
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<tr>
<td></td>
<td>Report back to EMSOACC after</td>
<td></td>
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<td></td>
<td>transport</td>
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<td></td>
<td>Remain assigned to the incident</td>
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<tr>
<td></td>
<td>until released by the IC or</td>
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<tr>
<td></td>
<td>designee</td>
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### Jurisdictional Fire Agency Field Responsibilities

<table>
<thead>
<tr>
<th>Tier Zero Multi-Casualty Incident</th>
<th>Tier One Multi-Casualty Incident</th>
<th>Tier Two Multi-Casualty Incident</th>
<th>Tier Three Multi-Casualty Incident</th>
</tr>
</thead>
<tbody>
<tr>
<td>Establish IC – (Consider Unified Command)</td>
<td>All Tier Zero responsibilities</td>
<td>All Tier One responsibilities</td>
<td>All Tier Two responsibilities</td>
</tr>
<tr>
<td>Consult FOG (MCI section – Initial Response Organization)</td>
<td>Scale ICS positions according to size of incident – Consider moving to Reinforced Response Organization (FOG – MCI)</td>
<td>Establish Reinforced Organization (FOG – MCI) and consider establishing Multi-Group Response Organization.</td>
<td>Establish Multi-Group Organization (FOG – MCI) and consider establishing Multi-Branch Response Organization.</td>
</tr>
<tr>
<td>Keep Dispatch informed of situation.</td>
<td>Consult with EMSOACC as necessary.</td>
<td>Consider special calling for MCI caches or trailers.</td>
<td>Call for MCI caches and trailers if not already dispatched.</td>
</tr>
<tr>
<td>Recon potential locations for expanded incident needs (Treatment areas etc).</td>
<td></td>
<td>Consider requesting Temporary Flight Restrictions via the Op Area Law Enforcement Coordinator</td>
<td>Confirm Temporary Flight Restrictions have been requested.</td>
</tr>
<tr>
<td>Consider what resources might be needed if situation escalates.</td>
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</tr>
<tr>
<td>At any time, patient numbers are a guideline, not a hard and fast rule. Do not hesitate to raise the Tier rating if SITSTAT is incomplete or the incident can easily grow.</td>
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</table>
## Fire Communications Center Responsibilities

<table>
<thead>
<tr>
<th>Tier Zero Multi-Casualty Incident</th>
<th>Tier One Multi-Casualty Incident</th>
<th>Tier Two Multi-Casualty Incident</th>
<th>Tier Three Multi-Casualty Incident</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Ensure jurisdictional fire agency is aware of MCI status</td>
<td>• All Tier Zero responsibilities</td>
<td>• All Tier Two responsibilities</td>
<td></td>
</tr>
<tr>
<td>• Ensure jurisdictional law enforcement agency is aware of MCI status</td>
<td>• If an environmental hazard is involved or suspected, contact the Environmental Health Hazardous Materials Incident Response Team, Richmond Fire and San Ramon Valley Fire</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Notify supervisory or management personnel as per agency policy</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Make additional notifications as necessary or requested</td>
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</table>
## Multi-Casualty Incident Plan

### Operational Area Fire/Rescue Coordinator Comm Center

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<thead>
<tr>
<th>Tier Zero Multi-Casualty Incident</th>
<th>Tier One Multi-Casualty Incident</th>
<th>Tier Two Multi-Casualty Incident</th>
<th>Tier Three Multi-Casualty Incident</th>
</tr>
</thead>
</table>
| • Notify CCCSO Comm1 as the EMSOACC and Op Area Law Enforcement Coordinator | • All Tier Zero responsibilities  
• Notify AMR, SRVFPD Comm, MOFD BC  
• Page agency MGMT paging group for agency with fire jurisdiction | • All Tier One responsibilities  
• Page FIRE MGMT paging group  
• Notify OES Region II Fire/Rescue  
• Dispatch Comm Support vehicle(s)  
• Fire Communications Unit Leader (COML) responds  
• Fire Communications Coordinator (COMC) coordinates with Comm Center | • All Tier Two responsibilities  
• Dispatch all Comm Support vehicles  
• Activate Fire DOC |

### Operational Area Law Enforcement Coordinator Comm Center

<table>
<thead>
<tr>
<th>Tier Zero Multi-Casualty Incident</th>
<th>Tier One Multi-Casualty Incident</th>
<th>Tier Two Multi-Casualty Incident</th>
<th>Tier Three Multi-Casualty Incident</th>
</tr>
</thead>
</table>
| • Notify Operational Area Fire/Rescue Coordinator (CON Fire)  
• Ensure jurisdictional law enforcement agency is aware of MCI status  
• Notify SO Officer of the Day  
• Notify OES Alert Duty Officer | • All Tier Zero responsibilities | • All Tier One responsibilities  
• Dispatch a Sheriff’s patrol unit for intelligence gathering  
• Notify the on-duty Deputy Coroner. Note: initial notification only, not a request to respond to the scene unless requested by the Incident Commander or ranking Sheriff’s Office officer on scene.  
• Initiate Temporary Flight Restrictions if requested by the IC | • All Tier Two responsibilities  
• Initiate Temporary Flight Restrictions and advise IC when in place |
## Law Enforcement Agency Responsibilities

<table>
<thead>
<tr>
<th>Tier Zero Multi-Casualty Incident</th>
<th>Tier One Multi-Casualty Incident</th>
<th>Tier Two Multi-Casualty Incident</th>
<th>Tier Three Multi-Casualty Incident</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Broadcast information to field units.</td>
<td>• All Tier Zero responsibilities</td>
<td>• All Tier One responsibilities</td>
<td>• All Tier Two responsibilities</td>
</tr>
<tr>
<td>• Make supervisory and command notifications as per department policy.</td>
<td>• If not already responding, respond to the scene.</td>
<td></td>
<td>• Consider immediate activation of mutual aid resources, including the Mutual Aid Mobile Field Force (MAMFF).</td>
</tr>
<tr>
<td></td>
<td>• Establish unified command or assume appropriate position within ICS structure.</td>
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<tr>
<td></td>
<td>• Determine need for additional police resources.</td>
<td></td>
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<td></td>
<td>• Handle traffic control and/or crowd control as needed.</td>
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</tbody>
</table>
### EMS Operational Area Comm Center (EMSOACC) Tasks

<table>
<thead>
<tr>
<th>Tier Zero Multi-Casualty Incident</th>
<th>Tier One Multi-Casualty Incident</th>
<th>Tier Two Multi-Casualty Incident</th>
<th>Tier Three Multi-Casualty Incident</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Broadcast incident on XCC EMS1</td>
<td>• All Tier Zero responsibilities</td>
<td>• All Tier One responsibilities</td>
<td>• All Tier Two responsibilities</td>
</tr>
<tr>
<td>• Advise hospitals and ambulance zone providers via REDDINet memo or alternate means</td>
<td>• Use the REDDINet MCI function to alert all Contra Costa hospitals and appropriate Alameda and Solano County hospitals – includes ED capacity polling</td>
<td>• Notify the Alameda/Contra Costa blood bank via XCC EMS2 or telephone</td>
<td>• Coordinate with EMS staff on the activation of facility damage assessment poll</td>
</tr>
<tr>
<td>• Notify EMS staff</td>
<td>• Make telephone contact with any hospital not responding to REDDINet MCI function.</td>
<td>• Establish communications with adjoining county EMS dispatch centers. Request mutual aid ambulances if requested by the Incident Commander or EMS Branch Director</td>
<td>• Notify permitted non-emergency ambulance providers</td>
</tr>
<tr>
<td>• Notify on-call Health Officer</td>
<td>• Notify ambulance zone providers via REDDINet memo</td>
<td>• If an environmental hazard is involved or suspected, contact the Environmental Health Hazardous Materials Incident Response Team, Richmond Fire and San Ramon Valley Fire</td>
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<tr>
<td>• Ensure jurisdictional fire agency is aware of MCI status</td>
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<tr>
<td>• Ensure jurisdictional law enforcement agency is aware of MCI status</td>
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<tr>
<td>• Notify Operational Area Fire/Rescue Coordinator (CON Fire)</td>
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<tr>
<td>• Make additional notifications as necessary or requested</td>
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</tbody>
</table>
EMS Transport Resource Ordering Overview

Emergency Ambulance Zone Providers may stage company resources from adjacent counties and include them in their count of available resources. The EAZP shall advise the EMSOACC how many of their total available resources are coming from each adjacent county.

EMSOACC fills order using first operational area resources, then adjoining county resources, then region resources.

If 6 or more total transport resources requested, or Tier 2 or Tier 3 MCI, order referred to EMSOACC.

Request for EMS resource made through agency’s normal ordering process.

Law Comm Center

Fire Comm Center

EMS Helicopter Providers

Immediate Need Mutual Aid – RDMHC via MHOACC

Initial Response Mutual Aid – Adjacent Counties

All Zone Providers

EMSOACC

If 5 or less total transport resources requested, filled through standard process.

Zone Provider Comm Center

Police – Field

Fire – Field

Ambulance – Field

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## Communications Overview

(see Annexes for additional Communications Information)

<table>
<thead>
<tr>
<th></th>
<th>Tier Zero Multi-Casualty Incident</th>
<th>Tier One Multi-Casualty Incident</th>
<th>Tier Two Multi-Casualty Incident</th>
<th>Tier Three Multi-Casualty Incident</th>
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</thead>
<tbody>
<tr>
<td><strong>Law – Tactical</strong></td>
<td>Jurisdictional Law Agency Tactical Channel(s)</td>
<td>Jurisdictional Law Agency Tactical Channel(s)</td>
<td>Jurisdictional Law Agency Tactical Channel(s)</td>
<td>Jurisdictional Law Agency Tactical Channel(s)</td>
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<td><strong>Fire – Dispatch and Resource Requests</strong></td>
<td>Jurisdictional Fire Agency Primary Channel</td>
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<td>Jurisdictional Fire Agency Primary Channel</td>
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<td><strong>Fire – Tactical</strong></td>
<td>Jurisdictional Fire Agency Tactical Channel(s)</td>
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<td>Jurisdictional Fire Agency Tactical Channel(s)</td>
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<tr>
<td><strong>EMS – Dispatch and Resource Requests</strong></td>
<td>EMS Dispatch Channels and/or Jurisdictional Fire Agency Primary Channel</td>
<td>EMS Dispatch Channels and/or Jurisdictional Fire Agency Primary Channel</td>
<td>EMS Dispatch Channels and/or Jurisdictional Fire Agency Primary Channel</td>
<td>EMS Dispatch Channels and/or Jurisdictional Fire Agency Primary Channel</td>
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<td><strong>EMS – Tactical</strong></td>
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<tr>
<td><strong>Command Channel</strong></td>
<td>None. Face-to-Face</td>
<td>None. Face-to-Face</td>
<td>XCC CMD 1 or CONTAC A</td>
<td>XCC CMD 1 or CONTAC A and/or Additional channel(s) patched via interoperability gateway</td>
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<tr>
<td><strong>EMS Resource Coordination</strong></td>
<td>N/A</td>
<td>&lt;6 transport resources: Fire Comm Center to EMS Comm Center</td>
<td>Medical Branch or Transportation Group to EMSOACC on XCC EMS 1</td>
<td>Medical Branch or Transportation Group to EMSOACC on XCC EMS 1</td>
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<tr>
<td><strong>Ambulance-Hospital Communications</strong></td>
<td>XCC EMS 2 - Central/West XCC EMS 3 - South XCC EMS 4 - East</td>
<td>XCC EMS 2 - Central/West XCC EMS 3 - South XCC EMS 4 - East</td>
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<td>Suspended.</td>
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<tr>
<td><strong>Air-to-Ground/ Helispot Coordination</strong></td>
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<td>CALCORD</td>
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<tr>
<td><strong>Air-to-Air (General)</strong></td>
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<td><strong>Air-to-Air (CHP)</strong></td>
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Patient Transportation Record
To be completed by the person responsible for documenting patient transports.

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<th>Tag #</th>
<th>Unit ID</th>
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<th>Tag Color</th>
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</table>
## Glossary of Terms, Abbreviations and Acronyms

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Description</th>
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<tbody>
<tr>
<td>AMR</td>
<td>American Medical Response</td>
</tr>
<tr>
<td>BC</td>
<td>Battalion Chief</td>
</tr>
<tr>
<td>Comm</td>
<td>Communications</td>
</tr>
<tr>
<td>Comm1</td>
<td>Sheriff’s Communications</td>
</tr>
<tr>
<td>CON Fire</td>
<td>Contra Costa County Fire Protection District</td>
</tr>
<tr>
<td>DOC</td>
<td>Departmental Operations Center (DOC) - An emergency operations center used by specific departments of government for emergency response coordination.</td>
</tr>
<tr>
<td>EMS</td>
<td>Emergency Medical Services</td>
</tr>
<tr>
<td>EMSOACC</td>
<td>Emergency Medical Services Operational Area Communications Center</td>
</tr>
<tr>
<td>FOG</td>
<td>Field Operations Guide – published by FIRESCOPE</td>
</tr>
<tr>
<td>IC</td>
<td>Incident Commander</td>
</tr>
<tr>
<td>ICS</td>
<td>Incident Command System</td>
</tr>
<tr>
<td>IRIS</td>
<td>Incident Response Information System (Health Services)</td>
</tr>
<tr>
<td>MAMFF</td>
<td>Mutual Aid Mobile Field Force</td>
</tr>
<tr>
<td>MCI</td>
<td>Multi-Casualty Incident</td>
</tr>
<tr>
<td>MGMT</td>
<td>Management</td>
</tr>
<tr>
<td>MOFD</td>
<td>Moraga-Orinda Fire Protection District</td>
</tr>
<tr>
<td>NIMS</td>
<td>National Incident Management System</td>
</tr>
<tr>
<td>OES</td>
<td>Office of Emergency Service</td>
</tr>
<tr>
<td>Operational Area</td>
<td>A term used in State Standard Emergency Management System (SEMS) to refer to a county and all the local governmental jurisdictions within the county. For example, the Contra Costa operational area includes the County jurisdiction, all of the cities, and all of the special districts within the County.</td>
</tr>
<tr>
<td>PCR</td>
<td>Patient Care Report</td>
</tr>
<tr>
<td>REDDINet</td>
<td>Rapid Emergency Digital Data Information Network: Proprietary system of networking hospitals and county central points for the purpose of sharing information of hospital status and other important information related to the EMS system, multi-casualty incidents, and disasters. The REDDINet system in Contra Costa links hospitals, EMS agencies, and ambulance dispatch centers in Contra Costa, Alameda, and Solano Counties. REDDINet is distributed through the Healthcare Association of Southern California and is in use by a number of other California counties.</td>
</tr>
<tr>
<td><strong>Single Point Ordering</strong></td>
<td>The incident management concept that field personnel have a single point of contact for ordering resources needed for management of the incident</td>
</tr>
<tr>
<td>---------------------------</td>
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</tr>
<tr>
<td><strong>SITSTAT</strong></td>
<td>Situation Status Report</td>
</tr>
<tr>
<td><strong>SRVFDPD</strong></td>
<td>San Ramon Valley Fire Protection District</td>
</tr>
<tr>
<td><strong>START</strong></td>
<td>Simple Triage and Rapid Transport</td>
</tr>
<tr>
<td><strong>Unified Command</strong></td>
<td>The Incident Command System principle of bringing qualified decision makers from multiple disciplines and other involved entities into a single, unified, entity for making incident management decisions.</td>
</tr>
<tr>
<td><strong>WMD</strong></td>
<td>Weapon of Mass Destruction</td>
</tr>
</tbody>
</table>
Appendix A: ICS POSITION CHECKLISTS
MCI - Single EMS Div/Grp

EMS Branch Dir

EMS Div/Grp Sup

Triage Unit Leader

Patient Treatment Unit Leader

Patient Transport Unit Leader/Grp Sup

Medical Supply Coord

Triage Team #1

Triage Team #2

Triage Team #3

Morgue Mgr

Immediate Tx Area Mgr

Delayed Tx Area Mgr

Minor Tx Area Mgr

Ground Ambulance Coord

Air Ambulance Coord

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EMS BRANCH DIRECTOR

You report to the Operations Section Chief

MISSION: Responsible for the implementation of the Incident Action Plan within the EMS Branch and supervise the EMS Division(s)/Group(s) and the Patient Transportation function if multiple EMS Divisions/Groups established.

☐ Don position identification vest.

☐ Review entire checklist.

☐ Review Common Responsibilities (Back).

☐ Obtain briefing from the Operations Section Chief.

☐ Identify Radio Channels:
  o _______ Command Net (monitor and use)
  o _______ Tactical Net (monitor)
  o _______ Air to Ground Frequency (monitor)

☐ Review Division/Group Assignments for effectiveness of current operations and modify as needed.

☐ Provide input to Operations Section Chief for the Incident Action Plan.

☐ Supervise Branch activities.

☐ Report to Operations Section Chief on Branch activities.

☐ Advise Operations Section Chief if MCI Tier needs to change.

☐ Approve suspension of PCRs and direct use of triage tags as minimal documentation method if appropriate.

☐ Maintain Unit/Activity Log (ICS Form 214).

NOTE: If the Incident is a Branch organization, yet only one EMS Division/Group is required, the EMS Branch Director assumes EMS Division/Group Supervisor duties. If multiple EMS Divisions and or Groups are required, upgrade the Patient Transportation Unit to a Group, thereby making a single Patient Transportation Group for the multiple EMS Divisions and or Groups. In this case the EMS Branch Director would supervise the various EMS Divisions and or Groups along with the single Patient Transportation Group.
COMMON RESPONSIBILITIES

The following is a checklist applicable to all ICS personnel:

☐ Receive assignment from your agency, including:
  - Job assignment, e.g., Strike Team designation, overhead position, etc.
  - Resource order number and request number
  - Reporting location
  - Reporting time
  - Travel instructions
  - Any special communications instructions, e.g., travel frequency

☐ Upon arrival at the incident, check in at designated Check-in location.
  - Incident Command Post
  - Base or Camps
  - Staging Areas
  - Helibases
  - If you are instructed to report directly to a line assignment, check in with the Division/Group Supervisor.

☐ Receive briefing from immediate supervisor.
☐ Acquire work materials.
☐ Conduct all tasks in a manner that ensures safety and welfare of you and your co-workers.
☐ Organize and brief subordinates.
☐ Know the assigned frequency or frequencies for your area of responsibility and ensure that communication equipment is operating properly.
☐ Use clear text and ICS terminology (no codes) in all radio communications. All radio communications to the Incident Communications Center will be addressed: "(Incident Name) Communications" e.g., "Webb Communications".
☐ Complete forms and reports required of the assigned position and send through supervisor to Documentation Unit.
☐ Respond to demobilization orders and brief subordinates regarding demobilization.

UNIT LEADER RESPONSIBILITIES

A number of the Unit Leader responsibilities are common to all units in all parts of the organization. Common responsibilities of Unit Leaders are listed below. These will not be repeated in Unit Leader Position.
☐ Participate in incident planning meetings as required.
☐ Determine current status of unit activities.
☐ Confirm dispatch and estimated time of arrival of staff and supplies.
☐ Assign specific duties to staff and supervise staff.
☐ Develop and implement accountability, safety and security measures for personnel and resources.
☐ Supervise demobilization of unit, including storage of supplies.
☐ Provide Supply Unit Leader with a list of supplies to be replenished.
☐ Maintain unit records, including Unit/Activity Log (ICS Form 214).
EMS DIVISION/GROUP SUPERVISOR

You report to the **EMS Branch Director**

**MISSION**: Supervise the Triage Unit Leader, Treatment Unit Leader, Patient Transportation Unit Leader and Medical Supply Coordinator, establishes command and controls the activities within an EMS Division or Group. If multiple EMS Divisions/Groups established, Branch will establish and supervise a single Patient Transportation Group serving all EMS Divisions/Groups.

- Don position identification vest.
- Review entire checklist.
- Review Common Responsibilities (Back).
- Obtain briefing from the **EMS Branch Director**.
- Identify Radio Channels:
  - ________ Command Net (monitor and use with Director and peers)
  - ________ Tactical Net (monitor and use with subordinates)
  - ________ Air to Ground Frequency (monitor)
- Participate in EMS Branch/Operations Section planning activities.
- Establish EMS Division/Group with assigned personnel, request additional personnel and resources sufficient to handle the magnitude of the incident.
- Designate Unit Leaders and Treatment Area locations as appropriate.
- Isolate Morgue and Minor Treatment Area from Immediate and Delayed Treatment Areas.
- Request law enforcement/coroner involvement as needed.
- Advise EMS Branch Director or Operations Section Chief if MCI Tier needs to change.
- Request proper security, traffic control, and access for the EMS Division/Group work areas.
- Direct medically trained personnel to the appropriate Unit Leader.
- Maintain Unit/Activity Log (ICS Form 214).
COMMON RESPONSIBILITIES

The following is a checklist applicable to all ICS personnel:

☐ Receive assignment from your agency, including:
  o Job assignment, e.g., Strike Team designation, overhead position, etc.
  o Resource order number and request number
  o Reporting location
  o Reporting time
  o Travel instructions
  o Any special communications instructions, e.g., travel frequency

☐ Upon arrival at the incident, check in at designated Check-in location.
  o Incident Command Post
  o Base or Camps
  o Staging Areas
  o Helibases
  o If you are instructed to report directly to a line assignment, check in with the Division/Group Supervisor.

☐ Receive briefing from immediate supervisor.
☐ Acquire work materials.
☐ Conduct all tasks in a manner that ensures safety and welfare of you and your co-workers.
☐ Organize and brief subordinates.
☐ Know the assigned frequency or frequencies for your area of responsibility and ensure that communication equipment is operating properly.
☐ Use clear text and ICS terminology (no codes) in all radio communications. All radio communications to the Incident Communications Center will be addressed: "(Incident Name) Communications" e.g., "Webb Communications".
☐ Complete forms and reports required of the assigned position and send through supervisor to Documentation Unit.
☐ Respond to demobilization orders and brief subordinates regarding demobilization.

UNIT LEADER RESPONSIBILITIES

A number of the Unit Leader responsibilities are common to all units in all parts of the organization. Common responsibilities of Unit Leaders are listed below. These will not be repeated in Unit Leader Position.
☐ Participate in incident planning meetings as required.
☐ Determine current status of unit activities.
☐ Confirm dispatch and estimated time of arrival of staff and supplies.
☐ Assign specific duties to staff and supervise staff.
☐ Develop and implement accountability, safety and security measures for personnel and resources.
☐ Supervise demobilization of unit, including storage of supplies.
☐ Provide Supply Unit Leader with a list of supplies to be replenished.
☐ Maintain unit records, including Unit/Activity Log (ICS Form 214).
TRIAGE UNIT LEADER

You report to the EMS Division/Group Supervisor

MISSION: Supervise Triage Personnel/Litter Bearers and the Morgue Manager. Assumes responsibility for providing triage management and movement of patients from the Triage Area(s) to appropriate Treatment Areas.

☐ Don position identification vest.

☐ Review entire checklist.

☐ Review Common Responsibilities (Back).

☐ Obtain briefing from the EMS Division/Group Supervisor.

☐ Identify Radio Channels:
  o ________ Command Net (monitor, use as last resort)
  o ________ Tactical Net (monitor, use with Supervisor, peers, subordinates)

☐ Review Unit Leader Responsibilities (Back).

☐ Develop organization sufficient to handle assignment.

☐ Inform EMS Division/Group Supervisor of resource needs.

☐ Implement triage process.

☐ Coordinate movement of patients from the Triage Area to the appropriate Treatment Area with the Treatment Unit Leader.

☐ Give periodic status reports to EMS Division/Group Supervisor.

☐ Maintain security and control of the Triage Area.

☐ Establish Morgue. Utilize law enforcement personnel whenever possible.

☐ Maintain Unit/Activity Log (ICS Form 214).
COMMON RESPONSIBILITIES

The following is a checklist applicable to all ICS personnel:

☐ Receive assignment from your agency, including:
  o Job assignment, e.g., Strike Team designation, overhead position, etc.
  o Resource order number and request number
  o Reporting location
  o Reporting time
  o Travel instructions
  o Any special communications instructions, e.g., travel frequency
☐ Upon arrival at the incident, check in at designated Check-in location.
  o Incident Command Post
  o Base or Camps
  o Staging Areas
  o Helibases
  o If you are instructed to report directly to a line assignment, check in with the Division/Group Supervisor.
☐ Receive briefing from immediate supervisor.
☐ Acquire work materials.
☐ Conduct all tasks in a manner that ensures safety and welfare of you and your co-workers.
☐ Organize and brief subordinates.
☐ Know the assigned frequency or frequencies for your area of responsibility and ensure that communication equipment is operating properly.
☐ Use clear text and ICS terminology (no codes) in all radio communications. All radio communications to the Incident Communications Center will be addressed: "(Incident Name) Communications" e.g., "Webb Communications".
☐ Complete forms and reports required of the assigned position and send through supervisor to Documentation Unit.
☐ Respond to demobilization orders and brief subordinates regarding demobilization.

UNIT LEADER RESPONSIBILITIES

A number of the Unit Leader responsibilities are common to all units in all parts of the organization. Common responsibilities of Unit Leaders are listed below. These will not be repeated in Unit Leader Position.
☐ Participate in incident planning meetings as required.
☐ Determine current status of unit activities.
☐ Confirm dispatch and estimated time of arrival of staff and supplies.
☐ Assign specific duties to staff and supervise staff.
☐ Develop and implement accountability, safety and security measures for personnel and resources.
☐ Supervise demobilization of unit, including storage of supplies.
☐ Provide Supply Unit Leader with a list of supplies to be replenished.
☐ Maintain unit records, including Unit/Activity Log (ICS Form 214).
TRIAGE PERSONNEL

You report to the **Triage Unit Leader**

**MISSION:** Triage patients and assign them to appropriate treatment areas.

- Review entire checklist.
- Review Common Responsibilities (Back).
- Obtain briefing from the **Triage Unit Leader**.
- Identify Radio Channels:
  - _________ Command Net (can monitor, use as last resort)
  - _________ Tactical Net (monitor, use with Unit Leader)
- Report to designated on-scene triage location.
- Triage and tag injured patients. Classify patients while noting injuries and vital signs if taken.
- Direct movement of patients to proper Treatment Areas.
- Provide appropriate medical treatment to patients prior to movement as incident conditions dictate.
COMMON RESPONSIBILITIES

The following is a checklist applicable to all ICS personnel:

☐ Receive assignment from your agency, including:
  - Job assignment, e.g., Strike Team designation, overhead position, etc.
  - Resource order number and request number
  - Reporting location
  - Reporting time
  - Travel instructions
  - Any special communications instructions, e.g., travel frequency

☐ Upon arrival at the incident, check in at designated Check-in location.
  - Incident Command Post
  - Base or Camps
  - Staging Areas
  - Helibases
  - If you are instructed to report directly to a line assignment, check in with the Division/Group Supervisor.

☐ Receive briefing from immediate supervisor.
☐ Acquire work materials.
☐ Conduct all tasks in a manner that ensures safety and welfare of you and your co-workers.
☐ Organize and brief subordinates.
☐ Know the assigned frequency or frequencies for your area of responsibility and ensure that communication equipment is operating properly.
☐ Use clear text and ICS terminology (no codes) in all radio communications. All radio communications to the Incident Communications Center will be addressed: "(Incident Name) Communications" e.g., "Webb Communications".
☐ Complete forms and reports required of the assigned position and send through supervisor to Documentation Unit.
☐ Respond to demobilization orders and brief subordinates regarding demobilization.

UNIT LEADER RESPONSIBILITIES

A number of the Unit Leader responsibilities are common to all units in all parts of the organization. Common responsibilities of Unit Leaders are listed below. These will not be repeated in Unit Leader Position.

☐ Participate in incident planning meetings as required.
☐ Determine current status of unit activities.
☐ Confirm dispatch and estimated time of arrival of staff and supplies.
☐ Assign specific duties to staff and supervise staff.
☐ Develop and implement accountability, safety and security measures for personnel and resources.
☐ Supervise demobilization of unit, including storage of supplies.
☐ Provide Supply Unit Leader with a list of supplies to be replenished.
☐ Maintain unit records, including Unit/Activity Log (ICS Form 214).
You report to the **Triage Unit Leader**

**MISSION:** Assumes responsibility for Morgue Area functions until properly relieved.

☐ Don position identification vest.

☐ Review entire checklist.

☐ Review Common Responsibilities (Back).

☐ Obtain briefing from the **Triage Unit Leader**.

☐ Identify Radio Channels:
  - _________ Command Net (can monitor, use as last resort)
  - _________ Tactical Net (monitor, use with Unit Leader)

☐ Assess resource/supply needs and order as needed.

☐ Coordinate all Morgue Area activities.

☐ Keep area off limits to all but authorized personnel.

☐ Coordinate with law enforcement and assist the Coroner or Medical Examiner representative.

☐ Keep identity of deceased persons confidential.

☐ Maintain appropriate records.
COMMON RESPONSIBILITIES

The following is a checklist applicable to all ICS personnel:

☐ Receive assignment from your agency, including:
  o Job assignment, e.g., Strike Team designation, overhead position, etc.
  o Resource order number and request number
  o Reporting location
  o Reporting time
  o Travel instructions
  o Any special communications instructions, e.g., travel frequency

☐ Upon arrival at the incident, check in at designated Check-in location.
  o Incident Command Post
  o Base or Camps
  o Staging Areas
  o Helibases
  o If you are instructed to report directly to a line assignment, check in with the
    Division/Group Supervisor.

☐ Receive briefing from immediate supervisor.

☐ Acquire work materials.

☐ Conduct all tasks in a manner that ensures safety and welfare of you and your co-
  workers.

☐ Organize and brief subordinates.

☐ Know the assigned frequency or frequencies for your area of responsibility and ensure
  that communication equipment is operating properly.

☐ Use clear text and ICS terminology (no codes) in all radio communications. All radio
  communications to the Incident Communications Center will be addressed: "(Incident
  Name) Communications" e.g., "Webb Communications".

☐ Complete forms and reports required of the assigned position and send through
  supervisor to Documentation Unit.

☐ Respond to demobilization orders and brief subordinates regarding demobilization.

UNIT LEADER RESPONSIBILITIES

A number of the Unit Leader responsibilities are common to all units in all parts of the
organization. Common responsibilities of Unit Leaders are listed below. These will not be
repeated in Unit Leader Position.

☐ Participate in incident planning meetings as required.

☐ Determine current status of unit activities.

☐ Confirm dispatch and estimated time of arrival of staff and supplies.

☐ Assign specific duties to staff and supervise staff.

☐ Develop and implement accountability, safety and security measures for personnel and
  resources.

☐ Supervise demobilization of unit, including storage of supplies.

☐ Provide Supply Unit Leader with a list of supplies to be replenished.

☐ Maintain unit records, including Unit/Activity Log (ICS Form 214).
PATIENT TREATMENT UNIT LEADER

You report to the **EMS Division/Group Supervisor**

**MISSION:** Supervises Treatment Area. Assumes responsibility for treatment, preparation for transport, and directs movement of patients to loading location(s).

- Don position identification vest.
- Review entire checklist.
- Review Common Responsibilities (Back).
- Obtain briefing from the **EMS Division/Group Supervisor**.
- Identify Radio Channels:
  - ________ Command Net (monitor, use as last resort)
  - ________ Tactical Net (monitor, use with Supervisor, peers, subordinates)
- Review Unit Leader Responsibilities (Back).
- Develop organization sufficient to handle assignment.
- Direct and supervise Immediate, Delayed, and Minor Treatment Areas.
- Establish and maintain communications with the Triage and Patient Transportation Unit Leaders.
- Coordinate movement of patients from Triage Area to Treatment Areas with Triage Unit Leader.
- Verify that patients are prioritized for transportation and medical care delivered is recorded on Triage tags.
- Advise and coordinate with Patient Transportation Unit Leader of patient readiness and priority for transport.
- Direct movement of patients to ambulance loading area(s).
- Assure that appropriate patient tracking information is recorded.
- Request sufficient medical caches and supplies as necessary.
- Give periodic status reports to EMS Division/Group Supervisor.
- Maintain Unit/Activity Log (ICS Form 214)
COMMON RESPONSIBILITIES

The following is a checklist applicable to all ICS personnel:

- Receive assignment from your agency, including:
  - Job assignment, e.g., Strike Team designation, overhead position, etc.
  - Resource order number and request number
  - Reporting location
  - Reporting time
  - Travel instructions
  - Any special communications instructions, e.g., travel frequency

- Upon arrival at the incident, check in at designated Check-in location.
  - Incident Command Post
  - Base or Camps
  - Staging Areas
  - Helibases
  - If you are instructed to report directly to a line assignment, check in with the Division/Group Supervisor.

- Receive briefing from immediate supervisor.
- Acquire work materials.
- Conduct all tasks in a manner that ensures safety and welfare of you and your co-workers.
- Organize and brief subordinates.
- Know the assigned frequency or frequencies for your area of responsibility and ensure that communication equipment is operating properly.
- Use clear text and ICS terminology (no codes) in all radio communications. All radio communications to the Incident Communications Center will be addressed: "(Incident Name) Communications" e.g., "Webb Communications".
- Complete forms and reports required of the assigned position and send through supervisor to Documentation Unit.
- Respond to demobilization orders and brief subordinates regarding demobilization.

UNIT LEADER RESPONSIBILITIES

A number of the Unit Leader responsibilities are common to all units in all parts of the organization. Common responsibilities of Unit Leaders are listed below. These will not be repeated in Unit Leader Position.

- Participate in incident planning meetings as required.
- Determine current status of unit activities.
- Confirm dispatch and estimated time of arrival of staff and supplies.
- Assign specific duties to staff and supervise staff.
- Develop and implement accountability, safety and security measures for personnel and resources.
- Supervise demobilization of unit, including storage of supplies.
- Provide Supply Unit Leader with a list of supplies to be replenished.
- Maintain unit records, including Unit/Activity Log (ICS Form 214).
IMMEDIATE TREATMENT AREA MANAGER

You report to the Treatment Unit Leader

MISSION: Responsible for treatment and re-triage of patients assigned to Immediate Treatment Area.

☐ Don position identification vest.

☐ Review entire checklist.

☐ Review Common Responsibilities (Back).

☐ Obtain briefing from the Treatment Unit Leader.

☐ Identify Radio Channels:
   o _______ Command Net (can monitor, use as last resort)
   o _______ Tactical Net (monitor, use with Unit Leader)

☐ Request or establish Medical Teams as necessary.

☐ Assign treatment personnel to patients received in the Immediate Treatment Area.

☐ Ensure treatment of patients triaged to the Immediate Treatment Area.

☐ Assure that patients are prioritized for transportation.

☐ Coordinate transportation of patients with Treatment Unit Leader.

☐ Notify Treatment Unit Leader of patient readiness and priority for transportation.

☐ Ensure continual triage of patients throughout Treatment Areas.

☐ Assure that appropriate patient information is recorded onto Triage tags.

☐ Maintain Unit/Activity Log (ICS Form 214).
COMMON RESPONSIBILITIES

The following is a checklist applicable to all ICS personnel:

☐ Receive assignment from your agency, including:
  ☐ Job assignment, e.g., Strike Team designation, overhead position, etc.
  ☐ Resource order number and request number
  ☐ Reporting location
  ☐ Reporting time
  ☐ Travel instructions
  ☐ Any special communications instructions, e.g., travel frequency

☐ Upon arrival at the incident, check in at designated Check-in location.
  ☐ Incident Command Post
  ☐ Base or Camps
  ☐ Staging Areas
  ☐ Helibases
  ☐ If you are instructed to report directly to a line assignment, check in with the Division/Group Supervisor.

☐ Receive briefing from immediate supervisor.

☐ Acquire work materials.

☐ Conduct all tasks in a manner that ensures safety and welfare of you and your co-workers.

☐ Organize and brief subordinates.

☐ Know the assigned frequency or frequencies for your area of responsibility and ensure that communication equipment is operating properly.

☐ Use clear text and ICS terminology (no codes) in all radio communications. All radio communications to the Incident Communications Center will be addressed: "(Incident Name) Communications" e.g., "Webb Communications".

☐ Complete forms and reports required of the assigned position and send through supervisor to Documentation Unit.

☐ Respond to demobilization orders and brief subordinates regarding demobilization.

UNIT LEADER RESPONSIBILITIES

A number of the Unit Leader responsibilities are common to all units in all parts of the organization. Common responsibilities of Unit Leaders are listed below. These will not be repeated in Unit Leader Position.

☐ Participate in incident planning meetings as required.

☐ Determine current status of unit activities.

☐ Confirm dispatch and estimated time of arrival of staff and supplies.

☐ Assign specific duties to staff and supervise staff.

☐ Develop and implement accountability, safety and security measures for personnel and resources.

☐ Supervise demobilization of unit, including storage of supplies.

☐ Provide Supply Unit Leader with a list of supplies to be replenished.

☐ Maintain unit records, including Unit/Activity Log (ICS Form 214).
DELAYED TREATMENT AREA MANAGER

You report to the Treatment Unit Leader

MISSION: Responsible for treatment and re-triage of patients assigned to Delayed Treatment Area.

☐ Don position identification vest.

☐ Review entire checklist.

☐ Review Common Responsibilities (Back).

☐ Obtain briefing from the Treatment Unit Leader.

☐ Identify Radio Channels:
  o _______ Command Net (can monitor, use as last resort)
  o _______ Tactical Net (monitor, use with Unit Leader)

☐ Request or establish Medical Teams as necessary.

☐ Assign treatment personnel to patients received in the Delayed Treatment Area.

☐ Ensure treatment of patients triaged to the Delayed Treatment Area.

☐ Assure that patients are prioritized for transportation.

☐ Coordinate transportation of patients with the Treatment Unit Leader.

☐ Notify Treatment Unit Leader of patient readiness and priority for transportation.

☐ Ensure continual triage of patients throughout Treatment Areas.

☐ Assure that appropriate patient information is recorded onto Triage tags.

☐ Maintain Unit/Activity Log (ICS Form 214).
COMMON RESPONSIBILITIES

The following is a checklist applicable to all ICS personnel:

☐ Receive assignment from your agency, including:
  ○ Job assignment, e.g., Strike Team designation, overhead position, etc.
  ○ Resource order number and request number
  ○ Reporting location
  ○ Reporting time
  ○ Travel instructions
  ○ Any special communications instructions, e.g., travel frequency

☐ Upon arrival at the incident, check in at designated Check-in location.
  ○ Incident Command Post
  ○ Base or Camps
  ○ Staging Areas
  ○ Helibases
  ○ If you are instructed to report directly to a line assignment, check in with the Division/Group Supervisor.

☐ Receive briefing from immediate supervisor.

☐ Acquire work materials.

☐ Conduct all tasks in a manner that ensures safety and welfare of you and your co-workers.

☐ Organize and brief subordinates.

☐ Know the assigned frequency or frequencies for your area of responsibility and ensure that communication equipment is operating properly.

☐ Use clear text and ICS terminology (no codes) in all radio communications. All radio communications to the Incident Communications Center will be addressed: "(Incident Name) Communications" e.g., "Webb Communications".

☐ Complete forms and reports required of the assigned position and send through supervisor to Documentation Unit.

☐ Respond to demobilization orders and brief subordinates regarding demobilization.

UNIT LEADER RESPONSIBILITIES

A number of the Unit Leader responsibilities are common to all units in all parts of the organization. Common responsibilities of Unit Leaders are listed below. These will not be repeated in Unit Leader Position.

☐ Participate in incident planning meetings as required.

☐ Determine current status of unit activities.

☐ Confirm dispatch and estimated time of arrival of staff and supplies.

☐ Assign specific duties to staff and supervise staff.

☐ Develop and implement accountability, safety and security measures for personnel and resources.

☐ Supervise demobilization of unit, including storage of supplies.

☐ Provide Supply Unit Leader with a list of supplies to be replenished.

☐ Maintain unit records, including Unit/Activity Log (ICS Form 214).
MINOR TREATMENT AREA MANAGER

You report to the Treatment Unit Leader

MISSION: Responsible for treatment and re-triage of patients assigned to Minor Treatment Area.

☐ Don position identification vest.

☐ Review entire checklist.

☐ Review Common Responsibilities (Back).

☐ Obtain briefing from the Treatment Unit Leader.

☐ Identify Radio Channels:
  o ________ Command Net (can monitor, use as last resort)
  o ________ Tactical Net (monitor, use with Unit Leader)

☐ Request or establish Medical Teams as necessary.

☐ Assign treatment personnel to patients received in the Minor Treatment Area.

☐ Ensure treatment of patients triaged to the Minor Treatment Area.

☐ Assure that patients are prioritized for transportation.

☐ Coordinate transportation of patients with Treatment Unit Leader.

☐ Notify Treatment Unit Leader of patient readiness and priority for transportation.

☐ Ensure continual triage of patients throughout Treatment Areas.

☐ Assure that appropriate patient information is recorded onto Triage tags.

☐ Maintain Unit/Activity Log (ICS Form 214).
COMMON RESPONSIBILITIES

The following is a checklist applicable to all ICS personnel:

☐ Receive assignment from your agency, including:
  o Job assignment, e.g., Strike Team designation, overhead position, etc.
  o Resource order number and request number
  o Reporting location
  o Reporting time
  o Travel instructions
  o Any special communications instructions, e.g., travel frequency

☐ Upon arrival at the incident, check in at designated Check-in location.
  o Incident Command Post
  o Base or Camps
  o Staging Areas
  o Helibases
  o If you are instructed to report directly to a line assignment, check in with the Division/Group Supervisor.

☐ Receive briefing from immediate supervisor.
☐ Acquire work materials.
☐ Conduct all tasks in a manner that ensures safety and welfare of you and your co-workers.
☐ Organize and brief subordinates.
☐ Know the assigned frequency or frequencies for your area of responsibility and ensure that communication equipment is operating properly.
☐ Use clear text and ICS terminology (no codes) in all radio communications. All radio communications to the Incident Communications Center will be addressed: "(Incident Name) Communications" e.g., "Webb Communications".
☐ Complete forms and reports required of the assigned position and send through supervisor to Documentation Unit.
☐ Respond to demobilization orders and brief subordinates regarding demobilization.

UNIT LEADER RESPONSIBILITIES

A number of the Unit Leader responsibilities are common to all units in all parts of the organization. Common responsibilities of Unit Leaders are listed below. These will not be repeated in Unit Leader Position.

☐ Participate in incident planning meetings as required.
☐ Determine current status of unit activities.
☐ Confirm dispatch and estimated time of arrival of staff and supplies.
☐ Assign specific duties to staff and supervise staff.
☐ Develop and implement accountability, safety and security measures for personnel and resources.
☐ Supervise demobilization of unit, including storage of supplies.
☐ Provide Supply Unit Leader with a list of supplies to be replenished.
☐ Maintain unit records, including Unit/Activity Log (ICS Form 214).
PATIENT TRANSPORTATION UNIT LEADER
You report to the EMS Division/Group Supervisor

MISSION: Supervise the Ground and Air Ambulance Coordinators and responsible for the coordination of patient transportation and movement along with maintenance of records relating to the patient’s identification, condition, and destination.

May initially be established as a Unit under the EMS Div/Grp Sup. Based on incident size or complexity it may be upgraded to a Group and supervised by the EMS Branch Director.

☐ Don position identification vest.

☐ Review entire checklist.

☐ Review Common Responsibilities (Back).

☐ Obtain briefing from the EMS Division/Group Supervisor.

☐ Identify Radio Channels:
  o ________ Command Net (monitor, use as last resort)
  o ________ Tactical Net (monitor, use with Supervisor, peers, subordinates)

☐ Establish and maintain communications with the Patient Treatment Unit Leader.

☐ Establish and maintain communications with EMSOACC on XCC-EMS1.

☐ Coordinate patient destination with EMSOACC. Do not transport contaminated patients until proper decontamination has occurred. See NOTE.

☐ Direct the off-incident transportation of patients.

☐ Coordinate movement of patients from the Triage Area to the appropriate Treatment Area with the Patient Treatment Unit Leader.

☐ Assure that patient information and destination for all patients is recorded on CCC Patient Transportation Record.

☐ Request additional ambulances as required.

☐ Maintain Unit/Activity Log (ICS Form 214).

NOTE: Tier One – Do not automatically disperse patients on the 2/4 plan to nearest hospital(s), take into consideration hospital capabilities, equalization of patient loading and stability of patients. Consult with Base as well as EMSOACC as necessary.

Tier Two – Do not delay in sending patients to hospitals based on the 2/4 plan, however, take into consideration patients either self transporting or being delivered by other means to nearby facilities. Consider utilizing out-of-county hospitals. Coordinate all patient destinations with EMSOACC.

Tier Three – Do not delay in sending patients to hospitals based on the 2/4 plan, however, take into consideration patients either self transporting or being delivered by other means to nearby facilities. Utilize out-of-county hospitals whenever possible. Coordinate all patient destinations with EMSOACC.
COMMON RESPONSIBILITIES

The following is a checklist applicable to all ICS personnel:

☐ Receive assignment from your agency, including:
  o Job assignment, e.g., Strike Team designation, overhead position, etc.
  o Resource order number and request number
  o Reporting location
  o Reporting time
  o Travel instructions
  o Any special communications instructions, e.g., travel frequency

☐ Upon arrival at the incident, check in at designated Check-in location.
  o Incident Command Post
  o Base or Camps
  o Staging Areas
  o Helibases
  o If you are instructed to report directly to a line assignment, check in with the Division/Group Supervisor.

☐ Receive briefing from immediate supervisor.
☐ Acquire work materials.
☐ Conduct all tasks in a manner that ensures safety and welfare of you and your co-workers.
☐ Organize and brief subordinates.
☐ Know the assigned frequency or frequencies for your area of responsibility and ensure that communication equipment is operating properly.
☐ Use clear text and ICS terminology (no codes) in all radio communications. All radio communications to the Incident Communications Center will be addressed: "(Incident Name) Communications" e.g., "Webb Communications".
☐ Complete forms and reports required of the assigned position and send through supervisor to Documentation Unit.
☐ Respond to demobilization orders and brief subordinates regarding demobilization.

UNIT LEADER RESPONSIBILITIES

A number of the Unit Leader responsibilities are common to all units in all parts of the organization. Common responsibilities of Unit Leaders are listed below. These will not be repeated in Unit Leader Position.

☐ Participate in incident planning meetings as required.
☐ Determine current status of unit activities.
☐ Confirm dispatch and estimated time of arrival of staff and supplies.
☐ Assign specific duties to staff and supervise staff.
☐ Develop and implement accountability, safety and security measures for personnel and resources.
☐ Supervise demobilization of unit, including storage of supplies.
☐ Provide Supply Unit Leader with a list of supplies to be replenished.
☐ Maintain unit records, including Unit/Activity Log (ICS Form 214).
GROUND AMBULANCE COORDINATOR

You report to the Patient Transportation Unit Leader

MISSION: Manage the Ambulance Staging Area(s), and dispatches ambulances as requested.

☐ Don position identification vest.

☐ Review entire checklist.

☐ Review Common Responsibilities (Back).

☐ Obtain briefing from the Patient Transportation Unit Leader.

☐ Identify Radio Channels:
  - ________ Command Net (can monitor, use as last resort)
  - ________ Tactical Net (monitor, use with Unit Leader)

☐ Establish appropriate staging area for ambulances.

☐ Establish routes of travel for ambulances for incident operations.

☐ Provide ambulances upon request from the Patient Transportation Unit Leader.

☐ Assure that necessary equipment is available in the ambulance for patient needs during transportation.

☐ Request additional transportation resources as appropriate through the Patient Transportation Unit Leader.

☐ Provide an inventory of medical supplies available at ambulance staging area for use at the scene.

☐ Maintain records as required and Unit/Activity Log (ICS Form 214).
COMMON RESPONSIBILITIES

The following is a checklist applicable to all ICS personnel:

☐ Receive assignment from your agency, including:
  o Job assignment, e.g., Strike Team designation, overhead position, etc.
  o Resource order number and request number
  o Reporting location
  o Reporting time
  o Travel instructions
  o Any special communications instructions, e.g., travel frequency

☐ Upon arrival at the incident, check in at designated Check-in location.
  o Incident Command Post
  o Base or Camps
  o Staging Areas
  o Helibases
  o If you are instructed to report directly to a line assignment, check in with the Division/Group Supervisor.

☐ Receive briefing from immediate supervisor.

☐ Acquire work materials.

☐ Conduct all tasks in a manner that ensures safety and welfare of you and your co-workers.

☐ Organize and brief subordinates.

☐ Know the assigned frequency or frequencies for your area of responsibility and ensure that communication equipment is operating properly.

☐ Use clear text and ICS terminology (no codes) in all radio communications. All radio communications to the Incident Communications Center will be addressed: "(Incident Name) Communications" e.g., "Webb Communications".

☐ Complete forms and reports required of the assigned position and send through supervisor to Documentation Unit.

☐ Respond to demobilization orders and brief subordinates regarding demobilization.

UNIT LEADER RESPONSIBILITIES

A number of the Unit Leader responsibilities are common to all units in all parts of the organization. Common responsibilities of Unit Leaders are listed below. These will not be repeated in Unit Leader Position.

☐ Participate in incident planning meetings as required.

☐ Determine current status of unit activities.

☐ Confirm dispatch and estimated time of arrival of staff and supplies.

☐ Assign specific duties to staff and supervise staff.

☐ Develop and implement accountability, safety and security measures for personnel and resources.

☐ Supervise demobilization of unit, including storage of supplies.

☐ Provide Supply Unit Leader with a list of supplies to be replenished.

☐ Maintain unit records, including Unit/Activity Log (ICS Form 214).
AIR AMBULANCE COORDINATOR

You report to the Patient Transportation Unit Leader

MISSION: Coordinate patient movement and requests for air ambulances with Air Operations Branch Director or Helispot Manager once established.

☐ Don position identification vest.

☐ Review entire checklist.

☐ Review Common Responsibilities (Back).

☐ Obtain briefing from the Patient Transportation Unit Leader.

☐ Identify Radio Channels:
  o ________ Command Net (can monitor, use as last resort)
  o ________ Tactical Net (monitor, use with Unit Leader)
  o ________ Air to Ground Frequency (monitor)

☐ Establish resources for and routes of travel to and from the Helispot.

☐ Establish and maintain communications with the Air Operations Branch Director or Helispot Manager regarding Air Ambulance Transportation assignments.

☐ Coordinate requests for air ambulance transportation through the Air Operations Branch Director or Helispot Manager.

☐ Coordinate the movement of patients to the Helispot

☐ Maintain records as required and Unit/Activity Log (ICS Form 214).
COMMON RESPONSIBILITIES

The following is a checklist applicable to all ICS personnel:

☐ Receive assignment from your agency, including:
  - Job assignment, e.g., Strike Team designation, overhead position, etc.
  - Resource order number and request number
  - Reporting location
  - Reporting time
  - Travel instructions
  - Any special communications instructions, e.g., travel frequency

☐ Upon arrival at the incident, check in at designated Check-in location.
  - Incident Command Post
  - Base or Camps
  - Staging Areas
  - Helibases
  - If you are instructed to report directly to a line assignment, check in with the Division/Group Supervisor.

☐ Receive briefing from immediate supervisor.
☐ Acquire work materials.
☐ Conduct all tasks in a manner that ensures safety and welfare of you and your co-workers.
☐ Organize and brief subordinates.
☐ Know the assigned frequency or frequencies for your area of responsibility and ensure that communication equipment is operating properly.
☐ Use clear text and ICS terminology (no codes) in all radio communications. All radio communications to the Incident Communications Center will be addressed: "(Incident Name) Communications" e.g., "Webb Communications".
☐ Complete forms and reports required of the assigned position and send through supervisor to Documentation Unit.
☐ Respond to demobilization orders and brief subordinates regarding demobilization.

UNIT LEADER RESPONSIBILITIES

A number of the Unit Leader responsibilities are common to all units in all parts of the organization. Common responsibilities of Unit Leaders are listed below. These will not be repeated in Unit Leader Position

☐ Participate in incident planning meetings as required.
☐ Determine current status of unit activities.
☐ Confirm dispatch and estimated time of arrival of staff and supplies.
☐ Assign specific duties to staff and supervise staff.
☐ Develop and implement accountability, safety and security measures for personnel and resources.
☐ Supervise demobilization of unit, including storage of supplies.
☐ Provide Supply Unit Leader with a list of supplies to be replenished.
☐ Maintain unit records, including Unit/Activity Log (ICS Form 214).
MEDICAL SUPPLY COORDINATOR

You report to the **Medical Division/Group Supervisor**

**MISSION**: Acquires and maintains control of appropriate medical equipment and supplies from units assigned to the Medical Group.

- [ ] Don position identification vest if available.
- [ ] Review entire checklist.
- [ ] Review Common Responsibilities (Back).
- [ ] Obtain briefing from the **Medical Division/Group Supervisor**.
- [ ] Identify Radio Channels:
  - [ ] Command Net (monitor, use as last resort)
  - [ ] Tactical Net (monitor, use with Supervisor, peers, subordinates)
- [ ] Acquire, distribute and maintain status of medical equipment and supplies within the Medical Group*.
- [ ] Request additional medical supplies*.
- [ ] Distribute medical supplies to Treatment and Triage Units.
- [ ] Maintain Unit/Activity Log (ICS Form 214).

* If the Logistics Section is established, this position would coordinate with the Logistics Section Chief or Supply Unit Leader.
COMMON RESPONSIBILITIES

The following is a checklist applicable to all ICS personnel:

☐ Receive assignment from your agency, including:
  ☐ Job assignment, e.g., Strike Team designation, overhead position, etc.
  ☐ Resource order number and request number
  ☐ Reporting location
  ☐ Reporting time
  ☐ Travel instructions
  ☐ Any special communications instructions, e.g., travel frequency

☐ Upon arrival at the incident, check in at designated Check-in location.
  ☐ Incident Command Post
  ☐ Base or Camps
  ☐ Staging Areas
  ☐ Helibases
  ☐ If you are instructed to report directly to a line assignment, check in with the Division/Group Supervisor.

☐ Receive briefing from immediate supervisor.

☐ Acquire work materials.

☐ Conduct all tasks in a manner that ensures safety and welfare of you and your co-workers.

☐ Organize and brief subordinates.

☐ Know the assigned frequency or frequencies for your area of responsibility and ensure that communication equipment is operating properly.

☐ Use clear text and ICS terminology (no codes) in all radio communications. All radio communications to the Incident Communications Center will be addressed: "(Incident Name) Communications" e.g., "Webb Communications".

☐ Complete forms and reports required of the assigned position and send through supervisor to Documentation Unit.

☐ Respond to demobilization orders and brief subordinates regarding demobilization.

UNIT LEADER RESPONSIBILITIES

A number of the Unit Leader responsibilities are common to all units in all parts of the organization. Common responsibilities of Unit Leaders are listed below. These will not be repeated in Unit Leader Position.

☐ Participate in incident planning meetings as required.

☐ Determine current status of unit activities.

☐ Confirm dispatch and estimated time of arrival of staff and supplies.

☐ Assign specific duties to staff and supervise staff.

☐ Develop and implement accountability, safety and security measures for personnel and resources.

☐ Supervise demobilization of unit, including storage of supplies.

☐ Provide Supply Unit Leader with a list of supplies to be replenished.

☐ Maintain unit records, including Unit/Activity Log (ICS Form 214).
Appendix B: Communication Resource Annexes

ICS217A – Resource Availability
ICS205 – Communications Plan (sample)
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<th>RX Tone/NAC</th>
<th>TX Freq</th>
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<td>W</td>
<td>D134</td>
<td>A</td>
<td>AMR Ambulances – West County</td>
</tr>
<tr>
<td>Repeater</td>
<td>SRM SOUTH</td>
<td>Initial Dispatch</td>
<td>153.9950</td>
<td>W</td>
<td>100.0</td>
<td>154.9950</td>
<td>W</td>
<td>D162</td>
<td>A</td>
<td>San Ramon Valley Fire Ambulances</td>
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<tr>
<td>Repeater</td>
<td>CON WEST</td>
<td>Initial Dispatch</td>
<td>159.7350</td>
<td>W</td>
<td>156.7</td>
<td>154.2050</td>
<td>W</td>
<td>156.7</td>
<td>A</td>
<td>Moraga-Orinda Fire Ambulances, CCCFPD (ALS), Pinole (BLS), Rodeo-Hercules (ALS)</td>
</tr>
<tr>
<td>Repeater</td>
<td>CON CENTRAL</td>
<td>Initial Dispatch</td>
<td>160.1100</td>
<td>W</td>
<td>141.3</td>
<td>151.0250</td>
<td>W</td>
<td>141.3</td>
<td>A</td>
<td>CCCFPD (ALS)</td>
</tr>
<tr>
<td>Repeater</td>
<td>CON EAST</td>
<td>Initial Dispatch</td>
<td>159.6150</td>
<td>W</td>
<td>186.2</td>
<td>154.2050</td>
<td>W</td>
<td>186.2</td>
<td>A</td>
<td>CCCFPD (ALS), East Contra Costa (BLS)</td>
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<tr>
<td>Trunked Talkgroup</td>
<td>RMD FIRE DISP</td>
<td>Initial Dispatch</td>
<td></td>
<td></td>
<td>(Richmond 800 MHZ. Trunked Radio System)</td>
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<td></td>
<td></td>
<td></td>
<td>Richmond (BLS), El Cerrito (ALS)</td>
</tr>
<tr>
<td><strong>COMMAND NETS:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Repeater</td>
<td>XCC CMD 1</td>
<td>Command &amp; General Staff</td>
<td>154.3850</td>
<td>W</td>
<td>136.5</td>
<td>155.8200</td>
<td>W</td>
<td>156.7</td>
<td>A</td>
<td></td>
</tr>
<tr>
<td>Simplex – B/M</td>
<td>CONTAC A</td>
<td>Command &amp; General Staff</td>
<td>154.3850</td>
<td>W</td>
<td>136.5</td>
<td>154.3850</td>
<td>W</td>
<td>136.5</td>
<td>A</td>
<td></td>
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<tr>
<td><strong>COORDINATION NETS:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Repeater</td>
<td>XCC EMS 1</td>
<td>EMS Branch &amp; EMSOACC</td>
<td>488.4375</td>
<td>W</td>
<td>136.5</td>
<td>491.4375</td>
<td>W</td>
<td>136.5</td>
<td>A</td>
<td>CCCSO Comm 1 – EMS Operational Area Communications Center</td>
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<td>Repeater</td>
<td>XCC EMS 2</td>
<td>Ambulance &amp; Hospital</td>
<td>488.9125</td>
<td>W</td>
<td>136.5</td>
<td>491.9125</td>
<td>W</td>
<td>136.5</td>
<td>A</td>
<td>Ambulance to Hospital – Central/West</td>
</tr>
<tr>
<td>Repeater</td>
<td>XCC EMS 3</td>
<td>Ambulance &amp; Hospital</td>
<td>488.6125</td>
<td>W</td>
<td>136.5</td>
<td>491.6125</td>
<td>W</td>
<td>136.5</td>
<td>A</td>
<td>Ambulance to Hospital – South County</td>
</tr>
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<td>Repeater</td>
<td>XCC EMS 4</td>
<td>Ambulance &amp; Hospital</td>
<td>488.6625</td>
<td>W</td>
<td>136.5</td>
<td>491.6625</td>
<td>W</td>
<td>136.5</td>
<td>A</td>
<td>Ambulance to Hospital – East County</td>
</tr>
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<td><strong>AIR-TO-GROUND NET:</strong></td>
<td></td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Simplex – Mo only</td>
<td>CALCORD</td>
<td>EMS Helicopters &amp; Helisports</td>
<td>156.0750</td>
<td>W</td>
<td>None</td>
<td>156.0750</td>
<td>W</td>
<td>None</td>
<td>A</td>
<td></td>
</tr>
<tr>
<td><strong>AIR-TO-AIR NET:</strong></td>
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<td></td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Simplex – Aircraft</td>
<td>122.925</td>
<td>All Helicopters in area</td>
<td>122.9250</td>
<td>None</td>
<td>122.9250</td>
<td>None</td>
<td>122.9250</td>
<td>None</td>
<td>AM</td>
<td>EMS, Law, USCG &amp; Media Helicopters</td>
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</tbody>
</table>

The convention calls for frequency lists to show four digits after the decimal place, followed by either an “N” or a “W”, depending on whether the frequency is narrow or wide band. Mode refers to either “A” or “D” indicating analog or digital (e.g. Project 25). All channels are shown as if programmed in a portable or mobile radio. Repeater and base stations must be programmed with the Rx and Tx reversed.
<table>
<thead>
<tr>
<th>Ch #</th>
<th>Function</th>
<th>Channel Name/Trunked Radio System Talkgroup</th>
<th>Assignment</th>
<th>RX Freq</th>
<th>N or W</th>
<th>RX Tone/NAC</th>
<th>TX Freq</th>
<th>N or W</th>
<th>Tx Tone/NAC</th>
<th>Mode</th>
<th>Remarks</th>
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<tbody>
<tr>
<td>1</td>
<td>DISPATCH – EMS</td>
<td>AMR RED</td>
<td>AMR Ambulances</td>
<td>935.6875 W</td>
<td>None</td>
<td>896.6875 W</td>
<td>D134</td>
<td>A</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>DISPATCH – FIRE</td>
<td>CON CENTRAL</td>
<td>CCCFPD Engines</td>
<td>160.1100 W</td>
<td>141.3</td>
<td>151.0250 W</td>
<td>141.3</td>
<td>A</td>
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<td></td>
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<tr>
<td>3</td>
<td>DISPATCH – LAW</td>
<td>WCPD 1</td>
<td>Walnut Creek PD</td>
<td>460.4250 W</td>
<td>127.3</td>
<td>465.4250 W</td>
<td>225.7</td>
<td>A</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>COMMAND</td>
<td>XCC CMD 1</td>
<td>Command &amp; General Staff</td>
<td>154.3850 W</td>
<td>136.5</td>
<td>155.8200 W</td>
<td>156.7</td>
<td>A</td>
<td>Linked to CLEMARS 4 via Mobile Gateway @ ICP</td>
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</tr>
<tr>
<td>5</td>
<td>COMMAND</td>
<td>CLEMARS 4</td>
<td>Command &amp; General Staff</td>
<td>460.0250 W</td>
<td>None</td>
<td>460.0250 W</td>
<td>156.7</td>
<td>A</td>
<td>Linked to XCC CMD 1 via Mobile Gateway @ ICP</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>TACTICAL</td>
<td>CONTAC C</td>
<td>Operations – Fire &amp; EMS</td>
<td>153.8150 W</td>
<td>136.5</td>
<td>153.8150 W</td>
<td>136.5</td>
<td>A</td>
<td></td>
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</tr>
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<td>7</td>
<td>TACTICAL</td>
<td>WCPD 2</td>
<td>Operations – Law</td>
<td>460.3250 W</td>
<td>127.3</td>
<td>465.3250 W</td>
<td>241.8</td>
<td>A</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>8</td>
<td>COORDINATION</td>
<td>XCC EMS 1</td>
<td>EMS Branch &amp; EMSOACC</td>
<td>488.4375 W</td>
<td>136.5</td>
<td>491.4375 W</td>
<td>136.5</td>
<td>A</td>
<td>EMS Branch to EMS Operational Area Communications Center</td>
<td></td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>AIR-TO-GROUND</td>
<td>CALCORD</td>
<td>EMS Helicopters &amp; Helispots</td>
<td>156.0750 W</td>
<td>None</td>
<td>156.0750 W</td>
<td>None</td>
<td>A</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>AIR-TO- AIR</td>
<td>122.925</td>
<td>All Helicopters in area</td>
<td>122.9250 W</td>
<td>None</td>
<td>122.9250 W</td>
<td>None</td>
<td>AM</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

5. Prepared by (Communications Unit)

TIER 3 Communications Unit Leader (925) 555-1212

Incident Location

County Contra Costa State CA Latitude 37-53-41 N Longitude -122-4-12 W

The convention calls for frequency lists to show four digits after the decimal place, followed by either an “N” or a “W”, depending on whether the frequency is narrow or wide band. Mode refers to either “A” or “D” indicating analog or digital (Project 25)
Appendix C:

MCI
Cache and Trailer Locations and Information
MCI Cache and Trailer Locations and Information

**Purpose**

The purpose of the caches is to provide supplemental emergency medical supplies at the scene of a multi-casualty incident.

**Availability**

The County has 5 trailers and 16 caches in locations throughout the County.

**Resource Request**

Requests for Trailers / caches to an incident are handled in the same manner as for requesting a mutual aid resource. All dispatch centers will maintain a list of the location of all caches.

**Locations**

<table>
<thead>
<tr>
<th>AGENCY</th>
<th># OF Trailers</th>
<th># OF Caches</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>CON</td>
<td>1</td>
<td></td>
<td>Station 10 -- 2955 Treat Blvd, Concord</td>
</tr>
<tr>
<td></td>
<td>1</td>
<td></td>
<td>Station 14 -- 521 Jones Street, Martinez</td>
</tr>
<tr>
<td></td>
<td>1</td>
<td></td>
<td>Station 82 -- 196 Bluerock Dr, Antioch</td>
</tr>
<tr>
<td>ECC</td>
<td>2</td>
<td></td>
<td>Station 54 -- 739 First Street, Brentwood</td>
</tr>
<tr>
<td></td>
<td>1</td>
<td></td>
<td>Station 57 -- P.O. Box 459, Byron</td>
</tr>
<tr>
<td></td>
<td>1</td>
<td></td>
<td>Station 94 -- 15 A Street, Knightsen</td>
</tr>
<tr>
<td>ELC</td>
<td>1</td>
<td></td>
<td>Station 71 -- 10900 San Pablo Ave, El Cerrito</td>
</tr>
<tr>
<td>MOR</td>
<td>1</td>
<td></td>
<td>Station 41 -- 1280 Moraga Way, Moraga</td>
</tr>
<tr>
<td></td>
<td>1</td>
<td></td>
<td>Station 42 -- 331 Rheem Blvd, Moraga</td>
</tr>
<tr>
<td></td>
<td>2</td>
<td></td>
<td>Station 45 -- 33 Orinda Way, Orinda</td>
</tr>
<tr>
<td>PNL</td>
<td>2</td>
<td></td>
<td>Station 73 -- 800 Tennent Avenue, Pinole</td>
</tr>
<tr>
<td>RMD</td>
<td>2</td>
<td></td>
<td>Station 68 -- 2929 Hilltop Drive, Richmond</td>
</tr>
<tr>
<td>ROD</td>
<td>1</td>
<td></td>
<td>Station 76 -- 1460 Refugio Valley Rd, Hercules</td>
</tr>
<tr>
<td>SRM</td>
<td>1</td>
<td></td>
<td>Station 32 -- 1101 Stone Valley Road, Alamo</td>
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<td></td>
<td>1</td>
<td></td>
<td>Station 34 -- 12599 Alcosta Blvd, San Ramon</td>
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<tr>
<td></td>
<td>1</td>
<td></td>
<td>Station 35 -- 505 Silver Oak Lane, Danville</td>
</tr>
<tr>
<td></td>
<td>1</td>
<td></td>
<td>Station 39 -- 9399 Fircrest Lane, San Ramon</td>
</tr>
<tr>
<td>TOTAL</td>
<td>5</td>
<td>16</td>
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</tr>
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</table>
Appendix D:

EMS
Standardized Emergency Directives
Emergency Medical Services
Standardized Emergency Directives

Purpose

The EMS Standardized Emergency Directives are a list of actions that can be initiated at the direction of Contra Costa EMS administrative or medical staffs, in order to ensure overall stability of the Contra Costa County Emergency Medical Services System during a large-scale multi-casualty incident. These directives are designed to ensure that an appropriate level of care is available to patients suffering illness or injury throughout the County who may not be directly affected by a multi-casualty incident.

Authority

The Contra Costa EMS Duty Officer, EMS Medical Director, or County Health Officer may authorize any of the EMS Standardized Emergency Directives.

Implementation

Acting under direction of an authorized individual, responsibility for implementing the EMS Standardized Emergency Directives rests with the Emergency Medical Services Operational Area Communications Center (EMSOACC). In the event the EMSOACC is not functional, the alternate PSAP for implementing the directives is the Operational Area Fire/Rescue Communications Center.

<table>
<thead>
<tr>
<th>#</th>
<th>EMS Directive</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Suspend ambulance-to-hospital communications on all channels.</td>
</tr>
<tr>
<td>2</td>
<td>Permit patient care documentation on a triage tag rather than the preferred full patient care report if necessary to expedite patient care.</td>
</tr>
<tr>
<td>3</td>
<td>Permit dispatch of BLS units to some or all 911 requests for service.</td>
</tr>
<tr>
<td></td>
<td>If needed and available, the first responder agency shall provide ALS care until patient is delivered to a receiving hospital.</td>
</tr>
<tr>
<td>4</td>
<td>Delay response to non-urgent requests.</td>
</tr>
<tr>
<td>5</td>
<td>Discontinue dual response by both first responders and ambulances.</td>
</tr>
<tr>
<td>6</td>
<td>Transport patients to the closest open Emergency Departments regardless of patient severity and or chief complaint.</td>
</tr>
<tr>
<td>#</td>
<td>EMS Directive</td>
</tr>
<tr>
<td>---</td>
<td>---</td>
</tr>
</tbody>
</table>
| 7 | Move all ambulances (ALS and BLS) to pre-established Staging Areas. Direct out-of-county ambulances to an appropriate Staging Area. This directive can be used in situations of critical communications infrastructure failure or when the safety and security of ambulance resources, including personnel, can be best accomplished by staging them at a consolidated location. The location in each part of the county will be determined by the EMSOACC.  
**West County Staging Area**  
All ambulances located west of Martinez.  
West-1: Hilltop Mall parking lot  
West-2: Hercules Transit Center Park-n-Ride  
**Central County Staging Area**  
All ambulances located between Martinez and the Concord/Bay Point line south to the county line.  
Central-1: Sun Valley Mall parking lot, south end  
Central-2: Alamo Plaza Shopping Center  
**East County Staging Area**  
All ambulances located east of Concord.  
East-1: County East Mall parking lot  
East-2: Contra Costa County Fairgrounds  
All ambulances are to check in on XCCEMS1 upon arrival, if the channel is functional. Otherwise ambulance dispatch centers will relay the arrival of units to staging areas to the EMSOACC. The EMSOACC, in consultation with EMS personnel, may direct the movement of ambulances between staging areas. Law enforcement will be requested to provide security for active staging areas. |